netmode

Business Voice

↪ Intelligent business communications

Netmode Business Voice combines the powerful features of a cloud-based virtual PBX with the flexibility of scalable SIP trunking, all powered by the same unlimited, uncrowded business grade connectivity our customers rely on for critical data.

Business Voice is the intelligent and cost-effective upgrade you need to future-proof your business communications.

↪ Connect your team to your customers

Choose the number of simultaneous calls your business needs, then quickly scale up as you grow.

Bring your current telephone numbers and customise the virtual PBX call routing features so that calls seamlessly get to the right person every time, at any time, whether they're on site or mobile.

Need fax? Our Business Fax option lets you easily send and receive faxes using any business email.

↪ Save money and focus on business

Competitive call charges and predictable monthly subscription rates put you in control of business costs.

Our virtual PBX solution eliminates onsite hardware maintenance and upgrades, saving your business time and money, and reducing reliance on skilled ICT staff.

Ask us today how Netmode Business Voice can unlock productivity benefits, save you money, and keep you dependably connected to your customers.

FULLY FEATURED AND FLEXIBLE
Configure features like call routing, queuing, and voicemail across your business sites so your customers can always reach you.

WORKS WHERE YOU WORK
Make and take calls with your number anywhere using our quality hardware, softphone, and mobile app options.

FUTURE-PROOF TECHNOLOGY
Our virtual PBX and SIP trunking solution is powered by unlimited and uncrowded business grade Vastnet connectivity.

GROWS WITH YOUR BUSINESS
Quickly add more channels, handsets, and softphone applications to connect new staff or handle seasonal call spikes.

BUSINESS FOCUSED SUPPORT
Get expert support from our 100% Australian service desk and network teams, and our trusted local partners.

Contact your Netmode Account Manager or
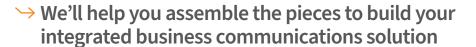
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business **nbn™**

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01 Virtual PBX, Channels and Simultaneous Calls... How much capacity does your business need?

Business Voice virtual PBX (vPBX) is securely hosted in the cloud and supports from 4 - 1024 simultaneous incoming, outgoing, or intra-account (internal) calls, including calls placed on hold or in a queue after initial connection.

Every simultaneous incoming or outgoing call uses a channel, and you'll also need to allocate capacity for internal calls when selecting a hosted vPBX plan.

Your Netmode Account Manager will help you to analyse your current business phone setup and call usage to determine the simultaneous call capacity and number of channels you need.

HOSTED PBX MONTHLY SUBSCRIPTION

4 simultaneous calls	$99
8 calls	$132
16 calls	$198
32 calls	$330
64 calls	$594
128 calls	$1,155
256 calls	$1,870
1,024 calls	$5,170

Select a Monthly Access Plan to suit your business call usage

Once you've assessed how many channels your business needs, select the best value access plan for your typical call usage:

Business Voice Standard combines competitive call rates and a low monthly charge per channel, offering great value for lower volumes of outgoing calls.

Business Voice Capacity includes all local, national, and mobile calls for a flat monthly access charge.

	BUSINESS VOICE STANDARD	BUSINESS VOICE CAPACITY
Local & National Numbers	10c per call	Included
Mobile Numbers	15c per minute	Included
13/1300 Numbers	35c per call	35c per call
1800 Numbers	Included	Included
Intra-Account Calls	Included	Included
1223 Directory Assistance	$1.00 per call	$1.00 per call
1225 Directory Assistance	$3.30 per call	$3.30 per call
International Calls	From 2c per minute *	From 2c per minute *
Monthly Access Cost	**$7.50 per channel**	**$55.00 per channel**

* International call rates are subject to variation. Current call rates can be viewed at www.netmode.com.au

Number Porting

One or more phone numbers can be associated with Business Voice and Business Fax services.

We'll issue you numbers or help you port your existing numbers so that your business stays connected to your customers.

Do You Need Business Fax?

Faxing via IP can be unreliable, so Netmode Business Fax is an ideal solution for businesses like medical practices and pharmacies to conveniently and securely send or receive faxes using nominated business email addresses.

Handsets, Apps and Headsets

Quality hardware is critical to IP telephony call quality. Select the mix of handsets and headsets you need to get on with business, or use the mobile apps and user-friendly desktop softphone app to stay connected anywhere.

Setup and Configuration

Once all the pieces are ready we'll help you assemble the optimum business communications solution by configuring the vPBX and hardware, helping port your numbers so that you stay connected to your customers, and ensuring that you experience great value, dependable voice and video calling - all backed by expert support from the 100% Australian Netmode service desk team.